

December 3, 2018

VIA EMAIL

Joanne Scime,
Deputy Clerk, Township of West Lincoln
P.O. Box 400, 318 Canborough Street
Smithville, ON, L0R 2A0

Dear Joanne Scime:

Letter to Municipality Re New Contractor - Lincoln and West Lincoln

This letter is to inform the Township of West Lincoln that as of January 2, 2019, Canadian Waste Management Inc., will be the new curbside waste, recycling, organics and white good collection contractor in both the Town of Lincoln and Township of West Lincoln. Front-end garbage collection currently provided by Emterra Environmental (Emterra) under the current contract to approximately six (6) properties in West Lincoln will remain with Emterra.

As a result of Emterra's difficulties fulfilling all its responsibilities pursuant to Contract 2009-RFP-44 specifically the timely and complete pick-up of all waste on all required routes, Niagara Region and Emterra have agreed to carve off all routes in the Town of Lincoln and Township of West Lincoln to increase Emterra's available internal resources for use in the areas where deficiencies in service have been most pronounced.

Canadian Waste Management Inc. has been awarded the contract as a result of a competitive procurement process.

All waste collection service levels (ex. weekly garbage, recycling and organics collection) and collection days will remain the same.

Residents of single-family homes and apartments with six (6) units or less who are eligible for large items collection (ex. couches, appliances etc.) will have a new phone number to call to book collection. Residents can still book large items online at www.niagararegion.ca/waste. Once the phone number is provided by Canadian Waste Management Inc., it will be communicated to the Township of West Lincoln by way of a letter and to residents via several methods including social media, post cards, and advertisements.

As noted above, collection days will remain the same and although every effort will be made to collect material around the same time during the day, residents and businesses may see a change in the time of day their material is collected and this will be communicated to them. As per Niagara Region's Waste Management By-Law, material is required to be placed curbside no later than 7 a.m. on collection day and not before 5 p.m. the night before.

If you have any questions or would like to discuss the information provided above, please contact me at catherine.habermembl@niagararegion.ca or 905-980-6000 ext. 3204, or Sherri Tate at ext. 3414

Yours truly,

A handwritten signature in black ink, appearing to read 'Catherine Habermebl', with a long horizontal flourish extending to the right.

Catherine Habermebl
Director, Waste Management Services

Copied: Murray Clarke, Acting Director of Public Works & Engineering, Township of West Lincoln
Carmen D'Angelo, Chief Administrative Officer, Niagara Region
Ron Tripp, Commissioner, Public Works, Niagara Region
Sherri Tait, Associate Director, Waste Management Services, Niagara Region